



## LRMA 2020 Virtual Auction FAQs

### When does the Auction start?

The Virtual Auction will begin on November 1<sup>st</sup>, 2020 at 12am, and run through November 7<sup>th</sup>, 2020 at 11:59. LRMA will also celebrate this auction at our weekly Virtual Happy Hour on November 3<sup>rd</sup>, from 5:30-6:30pm.

### How to I register to Bid?

Visit the [bidder registration page](#) to purchase your free ticket(s). Here you will register your contact information and subscribe to text messages, specifically for communications on this event. You also have the option to make a 100% tax-deductible contribution to the Museum for essential LRMA operation needs.

### What is a Portal Account?

After successfully registering to bid, you will receive an email with a link to the account portal page with your username (email you registered under), and password. You may reset this password at the portal account page once logged onto your account. You can also access the portal by clicking [here](#). The portal will be live at the beginning of the auction.

### Will my credit card be charged if my I am out bid?

No! Your credit card on file will only be charged if you are the final winning bid at the close of the auction. If you select the "Buy Now" option, your credit card will be charged for that item price.

### Will I be notified if someone bids on an item I have previously bid on?

Yes! If you have subscribed to our event text messages you will be notified via text. Once you bid on an item, select "notify" to receive updates on other bids on your desired item. You must opt into text messages for events to receive notifications.

### What is Buy Now?

Want to make sure you get the item you want without a bidding war? The buy now option allows you to claim your item with an instant purchase.

### Can I share the Virtual Auction with friends and family?

Of course! In fact, we encourage you to share via social media, email, and any way you reach out to your network. We are so grateful to have advocates for the Museum to share our mission with others. Share our [Facebook event link](#), or share a link to the [bidder registration page](#).

### How will I receive my purchased items?

Once the auction has ended Museum representative will contact you to arrange pick up, local delivery and/or shipping arrangements. Shipping costs are the responsibility of the winning bidder.



All sales are final. There will be no exchanges or refunds unless otherwise noted. All items are "as is." LRMA has attempted to describe and catalog items correctly, but neither warrants nor represents and in no event shall be responsible for the correctness of descriptions, genuineness, authorship, provenance or condition of the items. No statement made in this catalog, or made orally at the auction or elsewhere, shall be deemed such a warranty, representation, or assumption of liability.

The auction item value listed is an estimate of fair market value. Items have not been appraised unless so noted. The amount you pay above this fair market value estimate is normally tax deductible as a charitable contribution. Please consult your tax adviser to clarify amount of deduction.

Restaurant certificates do not include alcohol, tax, or gratuities unless specified.

Payment for items purchased must be made in full on the final night of the auction.

LRMA reserves the right to add or withdraw items, without notice, to or from the auction. Unless otherwise specified, all auction gift certificates must be used within one year of the date of the auction.

Each person bidding assumes all risks and hazards related to the auction and items obtained at the auction.

Each bidder agrees to hold harmless from any liability arising indirectly from LRMA, their elected and appointed officials, members and employees, the auctioneer(s), the auction company and its agents and employees, the event organizers, sponsors, and/or volunteers connected with the auction.